City of Cerritos Enterprise Applications Catalog (SB 272)

System Vendor	System Product	System's Purpose	Description of data	Primary Department	Backup frequency	Software update frequency
Advanced Utilities	CIS Infinity	Enterprise utility customer relationship management (CRM) system.	Water utility consumption and billing	Administrative Service	Daily	As needed to resolve software bugs or feature enhancements
Tyler Technologies	Eden	Enterprise resource planning system to maintain Agency financial and human resources.	Financial, Human Resources, Payroll and Purchasing	Administrative Services	Daily	Every 6 Months
OpenGov	Financial Transparency and Budget Builder	Transparency portal displaying financial data and budget proposal visualizations	Government budget and financial.	Administrative Services	Daily	Subscription software constantly being updated
NeoGov	Insight and Onboarding	Recruitment tracking and online onboarding	Applicant and employee	Administrative Services	Daily	Subscription software constantly being updated
Business Management Systems	Snap Schedule	Employee scheduling software	Employee contact information	Administrative Services	Daily	As needed to resolve software bugs or feature enhancements
Bibliotheca	selfCheck	Patron self-service item checkout	Item barcodes	Administrative Services	Daily	As needed to resolve software bugs or feature enhancements
Cerritos	Website	Public facing website	External marketing and communications	Administrative Services	Daily	As needed to resolve software bugs or feature enhancements

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Lenovo	Unified Workspace	Employee facing website	Internal communications	Administrative Services	Daily	As needed to resolve software bugs or feature enhancements
Innovative Interfaces	Millennium	Acquisition, cataloging and circulation data to manage Library operations.	Library cataloging, circulation	Administrative Services	Daily	As needed to resolve software bugs or feature enhancements
Laserfiche	Avante	Enterprise document management system to maintain Agency public records	Records and document management	City Clerk	Daily	As needed to resolve software bugs or feature enhancements
Granicus	GovDelivery	Citizen engagement and notification software	Subscriber and email notifications	City Clerk	Daily	Subscription software constantly being updated
Granicus	iLegislate	Legislative meeting online agenda and video streaming software	Meeting agenda, minutes and video	City Clerk	Daily	Subscription software constantly being updated
Cerritos	Parking permits	Overnight parking permit system	Parking permit, driver's license and Vehicle registration data	Community and Safety Services	Daily	As needed to resolve software bugs or feature enhancements
DataTicket	Citation Issuance	Parking citation issuance	Vehicle registration and citation	Community and Safety Services	Daily	Subscription software constantly being updated
CivicPlus	CivicRec	Recreation management system.	Facility reservations, program registration and point of sale	Community and Safety Services	Daily	Subscription software constantly being updated
ESRI	ArcGIS	GIS software maintains Agency geographical mapping and asset records.	Geographical mapping and asset data	Community Development	Daily	As needed to resolve software bugs or feature enhancements

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Active	Class	Point of Sale (POS) software for utility, permitting, planning, and business license payments.	Point of sale	Community Development and Administrative Services	Daily	Product has reached a fully mature state
Infor	Hansen	Building permits, building inspections and code enforcement software.	Permits, inspections and code enforcement	Community Development and Community and Safety Services	Daily	Product version has reached a fully mature state
ArborPro	ArborPro	Urban Forest management software		Public Works	Daily	Subscription software constantly being updated
GOGovApps	GoRequest	Public facing 311 resolution management system	Public submitted work order tickets	Public Works	Daily	Subscription software constantly being updated
Tessitura Network	Tessitura	The Tessitura software maintains customer records and ticket sales related to Theater performances.	Performance ticket sales	Theater	Daily	As required by Vendor
Event Software	FASTbook	Facility management programs	CCPA Facility reservations and calendar	Theater	Daily	As needed to resolve software bugs or feature enhancements