

# App Quick-Start Guide

App and online booking available starting July 1, 2026

## 1 Download the App

Search **Cerritos Dial-A-Ride** in the Apple App Store or Google Play Store

## 2 Login

- Open the app, select **Login**
- Enter your phone number
- Enter the 5-digit verification code sent via SMS

## 3 Book a Ride

- Enter origin and destination addresses
- Choose a date and time for your ride
- Add riders and mobility devices
- Confirm payment method

## 4 Track Your Ride

- Track your vehicle in real time
- Receive a notification when your vehicle is approaching



In addition to the app, you can book a ride online at **[cerritos.gov/dialaride](https://cerritos.gov/dialaride)** or continue to book by phone at **(562) 402-7433**.

### Permissions Tips

Allow the following permissions when prompted:

- **Location Access:** Set to "Always" to receive accurate trip information
- **Notifications:** "Enable" to receive important trip updates

## For More Information

Contact Community Development at **(562) 916-1202** or visit **[cerritos.gov/dialaride](https://cerritos.gov/dialaride)**.